

From: K Orum
To: Microsoft ATR
Date: 1/3/02 5:23am
Subject: Microsoft Settlement

January 3, 2002

United States Dept of Justice

To Whom It May Concern:

I am writing in behalf of Microsoft. I don't think there is any reason to break up a company that has supplied us with good products and good service since personal computing began. I have never felt "victimized" or limited by any of the Microsoft applications.

I see AOL/Time Warner and your old friend AT&T as much bigger problems/threats to the public. I am a subscriber of both of these services and feel victimized by their underhanded billing methods and misrepresented services.

I am a shareholder of all three so I don't give this opinion carelessly or unfairly.

Sincerely,

Karen E. Orum